



## QUALITY POLICY STATEMENT

Assure Security (WM) Ltd is committed to continuous improvement and to excel in all we do. Developing quality throughout all our activities underpins all that we strive to achieve within our organisation.

The overall quality objective is to ensure that Assure Security (WM) Ltd delivers a consistently high level of service throughout our extensive and diverse business and charitable activities.

Assure Security (WM) Ltd is committed to continuous improvement and implementing appropriate quality management systems and processes to enable us to deliver the highest practicable quality services. We will therefore:

- work with our customers and partners (interested parties) to develop our services to meet their needs
- conduct our business in a way that reflects our core values
- create an environment that promotes continuous improvement and knowledge sharing across all stakeholders
- ensure compliance with legal and other applicable standards
- educate and train our people to support the delivery of high quality services

We recognise the importance of monitoring and reviewing our quality management systems and through continual monitoring and planned reviews we have the opportunity to identify improvements to our service and maintain compliance with legal and ethical standards. This will effectively provide our customers with the confidence that the provision of service will be delivered consistently to predetermined high standards. Where appropriate we seek and attain external accreditation for the services we provide.

Our commitment to quality is supported by individual policies and procedures that address the activities central to delivering our services.

All of us who are involved in the delivery of Assure Security (WM) Ltd services are fully committed to our objectives and to attain the appropriate training in all aspects of our responsibilities

Signed : G Munir

Date: 05/2020

Review Date: 05/2021